



**Native American LifeLines, Inc.**  
106 W Clay St; Baltimore, MD 21201  
Phone: 410-837-2258



## **Case Management Services**

Our Case Management program links consumers with the appropriate local resources and assists them in obtaining all benefits to which they are entitled.

### **These benefits may include:**

*Social Security, Medicaid, Medicare, Employed Individuals with Disabilities Program, Food Stamps, Housing, Energy Assistance, Medical and Dental Care, Psychiatric Care, Substance Abuse Treatment, Medication Management, Vocational Training, Transportation Services, Community Resources (i.e. food banks, clothing, recreation, etc)*

The Case Management program works with consumers to establish and maintain stability within their own community. Case Managers help develop a customized support network and advocate on behalf of each consumer to ensure access to the best possible care and treatment.

### **Questions about Case Management**

#### **Who is eligible for Case Management?**

In order to qualify for telecounseling services you must be a residence of Maryland. In addition, you must be a member of a federally recognized tribe, a member of a state recognized tribe, a descendant (up to two generations) of a federally or state recognized tribe, an Alaskan Native or a Canadian First Nations individual.

#### **How long will Case Management services last?**

Generally, Case Management services will be provided for one to six months. The length of participation in Case Management depends on the specific needs of the individual. Uninsured individuals are typically approved for 3 months of services. The goal is to provide a structured support system that allows the individual to access resources and anticipate problems or barriers to success in the community.

#### **How often will the Case Manager meet with me?**

Case Managers meet with individuals 2 to 5 times per month, based on consumer's insurance and the needs of the individual.

#### **Who pays for Case Management Services?**

Case Management services are paid for by the State of Maryland and Medical Assistance.

#### **How do I make a referral for services?**

To request a referral to Case Management Services please contact our office to schedule an appointment with our Clinical Director, Dustin Richardson.